



We're bringing the fair to you!

To help keep retirees and their families safe during the COVID-19 pandemic, ERS will not host its traditional Fall Enrollment fairs. Instead, we invite you to connect with us and our health plan representatives online or by phone at several information sessions beginning October 26 and continuing through mid-November. (See schedule on other side.)

Participate in as many sessions as you wish; morning and afternoon sessions are available.

Joining a webinar

Don't worry if you've never participated in a webinar before—simply follow these steps:

1. Register

View the schedule of sessions on the other side of this insert, or online at <https://ers.texas.gov/Event-Calendars>. On the Events Calendars webpage, click "Enrollment Events." Select the session(s) you would like to join and complete the online registration.

2. Check your email

ERS will email you a confirmation with a "Join Webinar" link and phone number. (You will receive a few reminder emails, including one right before the session starts.)

3. Click the link or dial in when it's time to join

About 5 minutes before the webinar start time, click the link in the email and type in your name. You will be connected to the webinar audio through your computer's microphone and speakers. Plugging headphones or ear buds into your computer's headphone jack may make it easier to hear. Presenters will explain how you can type and submit questions using a questions box.

If you're unable to listen through your computer, you can log in to the webinar on your computer and use your phone to call the phone number provided in the email. Enter the meeting code (also in the email) when prompted.

We look forward to sharing updates and answering your benefits questions. Please note:

- Presenters can address general questions; contact your plan's customer service representatives if you have specific questions about your account or a claim.
- Attendance for certain October webinars is limited to 200 participants per session. Be sure to check the schedule and enroll early for those sessions.

Joining a phone-in session



If you cannot join a webinar or prefer to join by phone only, you can listen to presentations by calling the designated number (see other side) at the scheduled time. Most phone presentations are listen only—you cannot ask questions—but presenters will let you know how to get more information. You will be able to ask questions at phone-in sessions hosted by UnitedHealthcare for the HealthSelectSM Medicare Advantage preferred provider organization (MA PPO), HealthSelectSM Medicare Rx and KelseyCare Advantage plans.

Can't make a live session?



Webinar presentations will be recorded and posted for you to view at your convenience. You'll find links to them posted on the ERS Fall Enrollment website at <https://ers.texas.gov/FE>. You can also contact your plan directly if you have questions. Phone numbers for each plan are listed in the back of your Fall Enrollment guide included in this packet.

Get to know UnitedHealthcare[®] at December sessions



In December, join us for "Get to Know United Healthcare" information sessions to learn about the lifestyle and wellness programs available to HealthSelect MA PPO participants starting January 1. Registration for these sessions begins in November.

ERS 2020 Fall Enrollment information session schedule

All sessions are scheduled to last one hour.

Go to <https://ers.texas.gov/Event-Calendars> to register for webinars. Phone-in sessions will not have a question and answer period unless noted. Join a phone-in session by calling the number listed below and entering the access code when prompted. If you are prompted for an audio pin or attendee code, simply press “#.” Phone numbers and access codes are also listed on the Events Calendar page.

Topic	Presenter(s)	Webinars with Q&A		Phone-in sessions without Q&A unless noted*
Fall Enrollment Overview	ERS	Oct. 26; 10 a.m. Oct. 28; 1 p.m. Oct. 30; 1 p.m. Nov. 2; 5 p.m. Nov. 4; 8 a.m.	Nov. 6; 1 p.m. Nov. 9; 5 p.m. Nov. 10; 1 p.m. Nov. 13; 10 a.m.	Oct. 27; 5 p.m. Oct. 29; 8 a.m. Nov. 4; 1 p.m. Nov. 5; 5 p.m. Nov. 12; 1 p.m. Toll-free: (877) 309-2071 Access code: 128 046 577
HealthSelect SM Medicare Advantage PPO	UnitedHealthcare [®]	Oct. 26; 1 p.m. Oct. 27; 3 p.m. Oct. 28; 3 p.m. Oct. 30; 3 p.m. Nov. 2; 1 p.m.	Nov. 3; 10 a.m. Nov. 6; 10 a.m. Nov. 10; 3 p.m. Nov. 13; 1 p.m.	Oct. 27; 10 a.m.* Oct. 29; 3 p.m.* Nov. 5; 10 a.m.* Nov. 9; 3 p.m.* Toll-free: (844) 291-5491 Access code: 336 6388
HealthSelect SM Secondary	Blue Cross and Blue Shield of Texas	Oct. 29; 1 p.m. Nov. 2; 3 p.m.		Nov. 5; 1 p.m. Toll-free: (404) 410-4502 Access code: 146 721 4692#
Scott and White Care Plans HMO	Scott and White	Oct. 28; 10 a.m.		Nov. 5; 3 p.m. Toll-free: (866) 952-8437 Access code: 254 784 454
Community First Health Plans HMO	Community First	Oct. 27; 1 p.m.		Nov. 9; 1 p.m. Toll-free: (415) 655-0001 Access code: 172 758 3389
KelseyCare Advantage HMO	UnitedHealthcare	Oct. 26; 3 p.m. Oct. 29; 10 a.m. Nov. 3; 1 p.m.		Nov. 6; 3 p.m.* Nov. 10; 10 a.m.* Toll-free: (844) 291-5491 Access code: 336 6388
HealthSelect SM Medicare Rx	UnitedHealthcare	Oct. 30; 10 a.m. Nov. 9; 10 a.m.		Nov. 3; 3 p.m.* Nov. 12; 10 a.m.* Toll-free: (844) 291-5491 Access code: 336 6388
Dental plans	Delta Dental	Nov. 2; 10 a.m.		Nov. 12; 3 p.m. Toll-free: (669) 900-6833 Access code: 525 483
State of Texas Vision SM	Superior Vision	Nov. 4; 10 a.m.		Nov. 10; 5 p.m. Toll-free: (866) 901-6455 Access code: 947 226 108
Life Insurance	Securian Financial	Nov. 4; 3 p.m.		Nov. 13; 3 p.m. Toll-free: (877) 309-2071 Access code: 369 365 400
Texa\$aver SM	Empower Retirement	Nov. 16; 10 a.m. Nov. 18; 1 p.m.		N/A
Discount Purchase Program SM	Beneplace	Nov. 17; 10 a.m. Nov. 19; 1 p.m.		N/A

In rare instances, ERS must cancel or change events. When possible, we provide notice of cancellations and/or changes on the ERS website. Please check the Events webpage shortly before the session for any updates.